



Ariston NET + NET Pro

A smarter way to control comfort, save energy and stay connected to expert support.

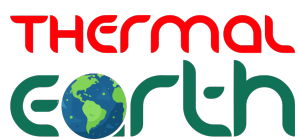
FOR HOMEOWNERS

SUPPORTED BY THERMAL EARTH



Comfort that adapts. Support that sees issues sooner.

Ariston NET gives homeowners app-based control of heating and hot water. NET Pro gives authorised professionals the remote visibility they need to diagnose, guide and support connected products more efficiently.



Distributor and renewable heating support partner

Everyday control from your phone

The Ariston NET app is designed to make heating and hot water simple to manage: schedule comfort, change operating mode, adjust temperatures and receive helpful prompts wherever you are.



1 Remote comfort

Set schedules, change modes and adjust heating or hot water temperature from the app, at home or away.

2 Smart adaptation

AI-supported functions can learn habits, use geofencing and preheat with Optimum Start.

3 Energy awareness

Energy monitoring, reports and tips help households understand usage and reduce avoidable waste.

4 Voice control

Compatible products can work with Apple HomeKit, Amazon Alexa and Google Assistant.

Up to 25%

energy saving

[Ariston NET UK page](#)

2.4 GHz

Wi-Fi required

[Ariston FAQ](#)

iOS 13+

Android 5+

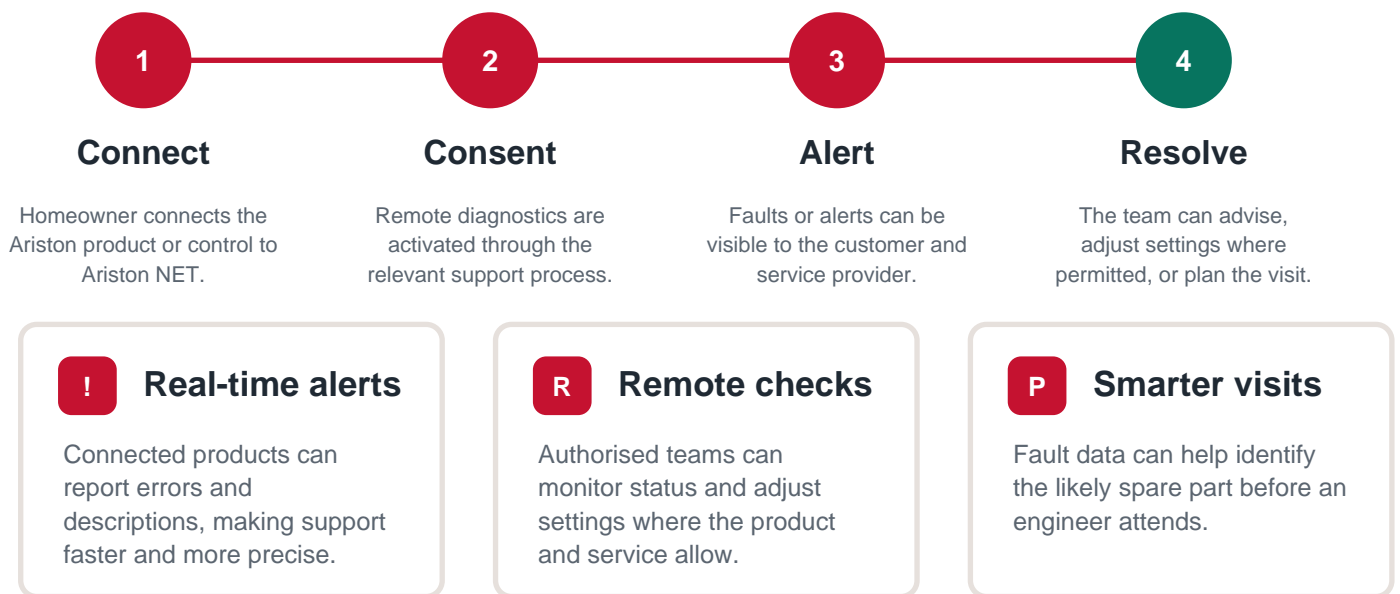
[Ariston FAQ](#)

Designed for connected Ariston heat pump systems

For heat pump homeowners, Ariston NET can bring day-to-day comfort control, smart scheduling, energy insight and a clearer route to support when remote assistance is active. Compatibility should be checked against the exact heat pump, controls and accessories supplied.

What NET Pro adds behind the scenes

NET Pro is the professional web platform used by authorised service teams. For homeowners, the benefit is a more informed support experience when remote assistance is activated.



Peace of mind without giving up control

Ariston describes NET Pro as enabling remote monitoring, proactive interventions, real-time alerts, maintenance scheduling and AI-powered checks. Homeowner access, data handling and any remote assistance contract should be explained clearly at handover.

Homeowner promise

Less guesswork, clearer fault information and a better route to support when something needs attention.

Simple handover checklist

Use this with the product handover pack so homeowners understand what the connected service does, what they need at home and who to contact for support.

1

Check compatibility

Look for the Wi-Fi symbol or confirm the product/control works with Ariston NET. Accessories may be required on some systems.

2

Prepare the network

Use a stable 2.4 GHz Wi-Fi network and suitable password encryption, typically WPA2/mixed mode where required.

3

Install and register

Download Ariston NET, create the homeowner account, confirm the email and follow the in-app connection steps.

4

Explain support

Confirm what remote diagnostics or service contract is being activated, what data is shared and how the customer gets help.

Supplied and supported by Thermal Earth

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